



Sameday Worldwide Update

Toronto PanAm/Parapan AM Games **(July 10-26; August 7-15)**



Purpose

The purpose of this document is to:

- provide the Sameday Worldwide employees, customers, and business partners with an overview of the PanAm/Parapan Games;
- outline the impact that this event will have on all businesses including carriers, and
- summarize the additional charges that we will apply to all Pickups and Deliveries (P&D) during the Games.

Sameday Worldwide Pickup & Delivery Surcharge

During the PanAm/Parapan AM Games we expect severe congestion that will cause transportation delays. Traffic measures such as temporary HOV lanes and parking restrictions will impact our regular Pickup & Delivery schedule.

While we continue to strive to maintain our schedule, due to unavoidable delays and additional costs, we will be applying the following **surcharge per pickup or delivery to all M postal codes from June 30, 2015 to August 15, 2015:**

- **\$15.00 for pickups and deliveries under 150 lbs;**
- **\$30.00 for pickups and deliveries of 150 lbs and over.**

We are committed to our service standards and we will make every effort to meet scheduled times and to communicate delays via our web site and social media. If you have any questions please contact a Sameday Worldwide sales professional or Customer Service at 1.877.726.3329.

For more information on the Games venues and transportation restrictions, please visit www.toronto2015.org or www.ontario.ca/games2015.



Games Overview

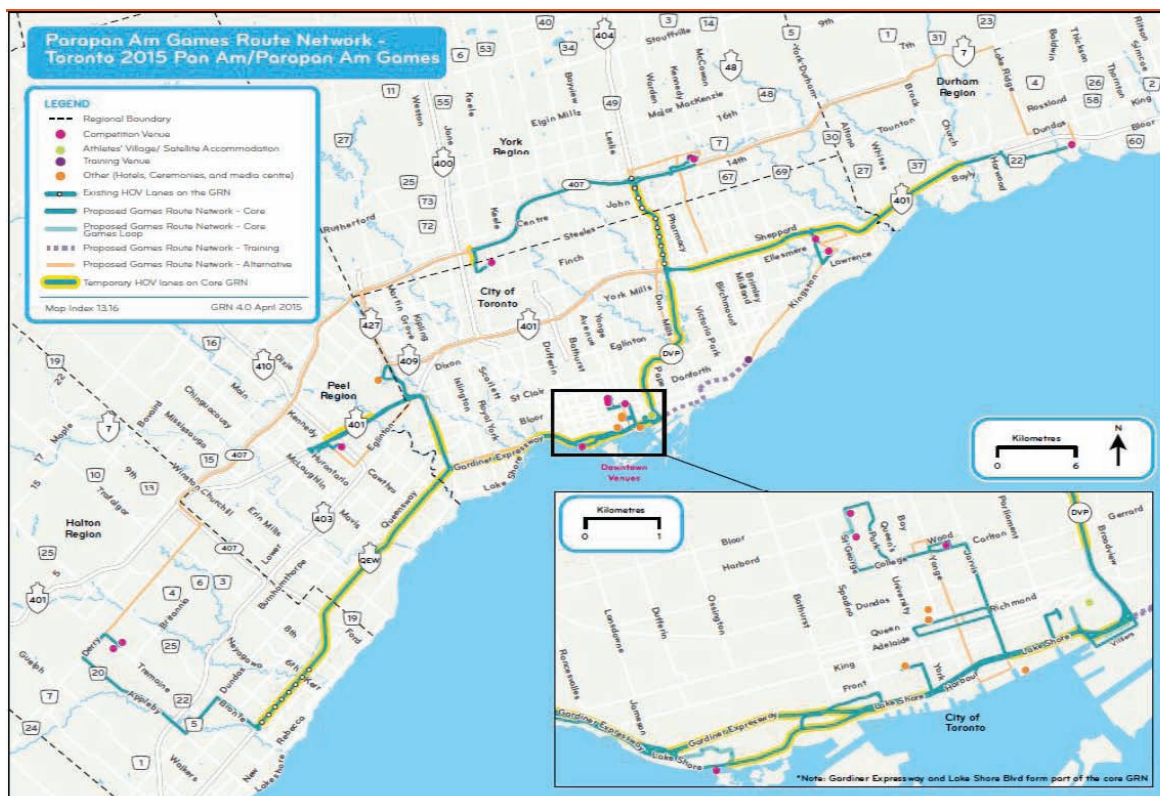
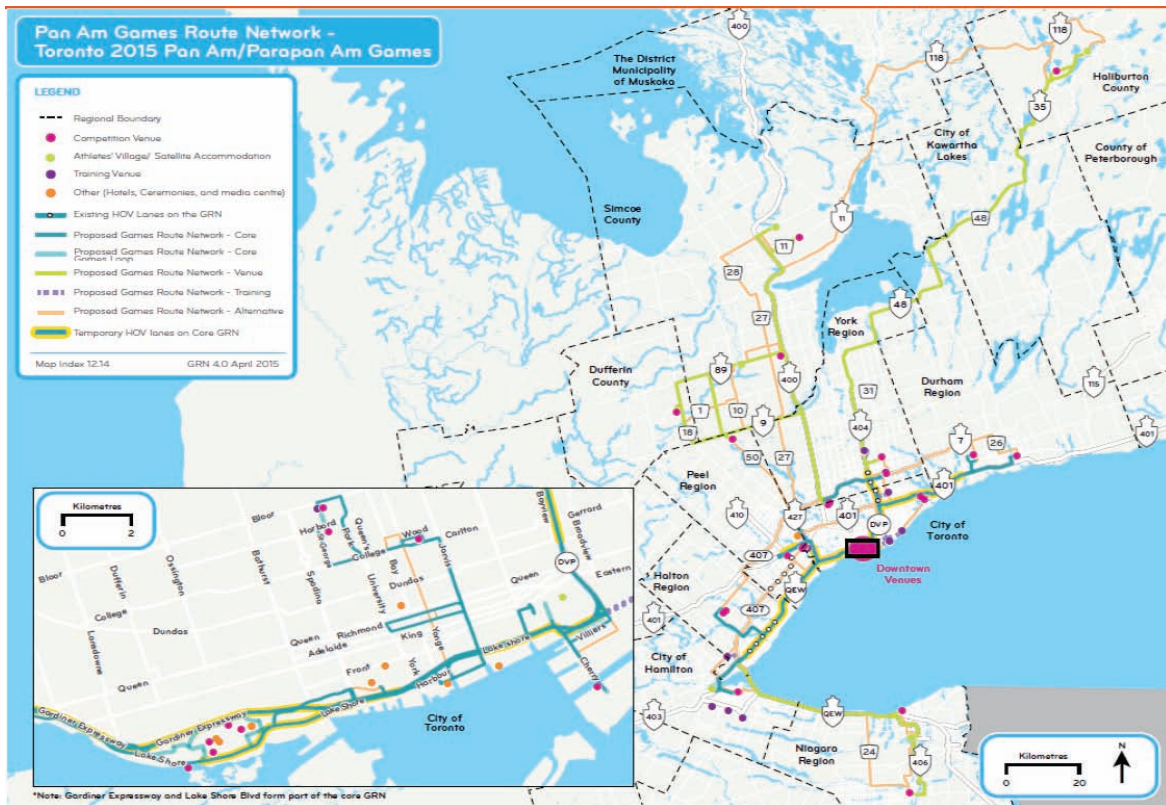
- TORONTO 2015 Pan Am/Parapan Am Games is the largest international multi-sport Games Canada has ever hosted
- 10,000+ athletes and officials from 41 countries/territories in 51 sports
- More than 30 competition/training venues spread across 16 municipalities in Ontario
- Anticipated 250,000 visitors; 1.4 million tickets
- Pan Am Games: **July 10 – 26, 2015**
- Parapan Am Games: **August 7 – 15, 2015**





Games Route Network

The Games Route Network includes roads and highways that link airport, competition and training venues, satellite accommodations and Athletes' Village.





Footprint and Transportation Planning Snapshot

- 30+ organizations including municipalities, security, transit and games organizers
- 23,000 volunteers, 4,000 media and 1.4 million spectators
- 12 transit agencies and 8 specialized transit providers
- 1,500 km of Games Route Network (GRN)
- 30+ competition venues for the Pan Am Games and 12 competition venues for the Parapan Am Games
- An estimated population of 8.4 million people within the Games footprint



Temporary HOV Lanes

- Open to vehicles with three or more people (June 29-July 27), two or more people (July 28-August 18), Games vehicles, accredited media, emergency vehicles, electric vehicles with green licence plates, public transit and taxis
- Operating from 5 a.m. to 11 p.m.
- In effect from June 29 – August 18
- Incorporates existing HOV lanes where applicable
- About 235 km of HOV lanes during the Games

Temporary HOV lanes will operate from 5:00 a.m. to 11:00 p.m., and will be clearly marked with signs and pavement markings.





International Summit

Hosted at Fairmont Royal York in downtown Toronto, this is a two and a half day business summit immediately prior to the opening of the Toronto Pan American Games, benefiting from the large international presence and proximity to the Games. Heads of State, renowned economic thinkers and CEO's will be invited to attend and participate. Hosted by the Ontario Ministry of the Environment and Climate Change, bringing together Pan-American jurisdictions, environmental groups and industry; seeking common approaches to reducing green house gas emissions.

THE INTERNATIONAL ECONOMIC FORUM OF THE AMERICAS: July 8 - 10, 2015

CLIMATE SUMMIT OF THE AMERICAS: July 7 - 9, 2015

Tips for Getting Around During the Games

	Employee Commuting	Business Travel	Customer & Visitor Travel	Shipping & Receiving
REDUCE	Work from home (telework). Work from other offices away from hotspots.	Use teleconferences, videoconferences & web conferences. Advance or postpone non-essential meetings.	Encourage service calls before or after the Games.	Stockpile non-perishable goods before the Games. Use local suppliers
RE-TIME	Shift workday earlier or later. Compress work week.	Schedule meetings for mid-day.	Extend hours to offer appointments earlier or later.	Schedule deliveries & shipments away from peak periods.
RE-MODE	Promote carpooling and provide preferential parking. Offer free transit tickets.	Carpool to meetings. UP Express to/from the airport. Walking meetings.	Promote transit, cycling or walking to your workplace.	Use bicycle couriers.
RE-ROUTE	Plan commute routes & times to avoid hotspots.	Plan travel routes & times to avoid hotspots.	Inform travelers about nearby hotspots or other changes.	Plan shipment routes & times to avoid hotspots.

Local Traffic Changes

Temporary traffic changes such as parking restrictions and turning bans will be in place near events. There may also be additional closures or restrictions in certain area this summer due to construction or other special events, so the Games organizers encourages everyone to plan ahead to avoid delays.

To help reduce traffic and avoid delays you should:

- **Take public transit** (if you're going to the Games, use your ticket to get on public transit to and from the event for free)
- **Carpool** (thus you can use the temporary HOV lanes)
- **Walk or cycle** (avoid traffic by walking or cycling to and from work or for short distance trips)

Sources

The information in this kit has been derived from communications and updates provided by Government of Ontario, Ministry of Transportation Ontario, and PanAm Parapan AM Games (www.ontario.ca/games2015, www.mto.gov.on.ca, www.toronto2015.org.)

